



## Wyoming CAMA Users Group Pen Tablet Field Devices

Select a View

- Overview
- Graphical Summary
- All Responses

Actions

- Alert me
- Modify survey and questions

 [Respond to this Survey](#) |  [Export Results to a spreadsheet](#)

Survey Name: Pen Tablet Field Devices  
Survey Description: This survey is designed to obtain a better understanding of how the Fijitsu field devices are being used in the counties.  
Time Created: 4/10/2007 11:19 AM  
Number of Responses: 23

- Show a graphical summary of responses
- Show all responses



## Wyoming CAMA Users Group

# Pen Tablet Field Devices

Select a View

[Overview](#)
[Graphical Summary](#)
[All Responses](#)

Actions

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[Respond to this Survey](#) | [Export Results to a spreadsheet](#)

### 1. Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

7 (30%)

No

16 (70%)

Total: 23

### 2. How often does this hardware get used?

Daily

2 (9%)

Weekly

5 (22%)

Monthly

2 (9%)

Quarterly

2 (9%)

Never

12 (52%)

Total: 23

### 3. If you are not using the field units, what is the major reason?

Haven't Had Time

3 (16%)

Need More Training

0 (0%)

Device Isn't Working Properly

4 (21%)

Other

12 (63%)

Total: 19

### 4. If you selected Other in the previous comments, please describe.

The device has never worked properly.

1 (5%)

We are using the field units as a extra pc in the office, we are not using them in the field. We tried to use them early on but they were not very user friendly. Apex does not work very well with the field units.

1 (5%)

At the present time we are using the field unit as an extra computer. We hope to experiment with it this summer as a field unit but have not had time to actually learn how to use it as such.

1 (5%)

We have tried to use it in the field, but there is a problem with glare on the screen in the sunlight. We find the stylus and penpad touchy and time consuming. We haven't used it as an extra PC in the office - yet.

1 (5%)

We haven't had time to train new people (not sure any of us really know how to use it). the couple of times we have tried have were not successful! Hope to use it this spring and summer for field checking, but more training would be very helpful!

1 (5%)

I am not comfortable yet with my field staff being able to make changes without me seeing how they are doing with the RW product. My office procedure and practices have always allowed for different sets of eyes to check what was done in the field to ensure accuracy. We hope to use the tablet in the future, however, the little bit that I did use it over the past year I am extremely disappointed in the speed at which it functions. VERY FRUSTRATING!

1 (5%)

We currently use them as extra computers. We will use them this summer during the annual review process. Our field person did try to use it in the field but it wasn't very user friendly.

1 (5%)

Glare on the screen, Apex isn't user friendly. Until Apex works properly, we probably won't be using it. When/if we do start using it, we will need training.

1 (5%)

Vean uses the field unit for multiple things other than RW - using it with RW is not real compatible and more often than not trying to get the data back into RW didn't work so she lost what she did. Afton office has not even attempted to use due to time constraints and knowing the issues Vean had. Sketching is still an issue as far as I remember we were supposed to get an APEX upgrade to the field units to resolve this but to date am not aware that happened.

1 (5%)

We are using them to record field changes we make, they don't work well for sketching so aren't doing that in the field. My field crew likes them ok, the only complaint is that they are sometimes very difficult to read in certain light conditions.

1 (5%)

The field unit is very hard to draw on however the biggest problems are the time it takes to check accounts in and out of the field units and accounts are missed checking them back in. We would check out 100 accounts and only 95 would be checked back in, There was no way of knowing if everything was checked in and that the information was correctly downloaded

1 (5%)

Our office uses the tablet daily. It is great to have the information in the field with you. Ours works great. It makes field work faster. You dont need to do your work twice because you do it once in the field and download back realware.

1 (5%)

We are in the process of getting started. Clete Lockhorn who retired january refused to use them and would not let the others take time to learn. We plan on getting started with them after appeals when the time pressures relax. Training for them would be a good thing.

1 (5%)

All the above

1 (5%)

The previous assessor never did use it and I would like the training along with my new staff so we can use it on a daily basis. Dee

1 (5%)

The screen was hard to read outside.

1 (5%)

ALL THE ABOVE

1 (5%)

We do not feel confident of the data which is in the Realware system. We presently are taking our file folders to the field for verification. After a complete four year cycle we plan to make use of the Pen Tablets.

Also right now it is too cumbersome to try to sketch in the field.

1 (5%)

The device has not been working properly. We have spent considerable time in the last month trying to make the pen pads function properly. They told us with the new version we would get all of the drop downs and we are not getting them yet. Our IT person keeps trying to get them to work. She is waiting for people to return her calls.

1 (5%)

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Total: 19

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# Pen Tablet Field Devices SURVEY

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**Al Wright**

**Thursday, May 10, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Monthly

If you are not using the field units, what is the major reason?

If you selected Other in the previous comments, please describe.

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**Brenda Arnold**

**Wednesday, April 11, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Daily

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

We are using the field units as a extra ;pc in the office, we are not using them in the field.  
We tried to use them early on but they were not very user friendly. Apex does not work very well with the field units.

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**Cathy Toolson**

**Thursday, May 17, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Quarterly

If you are not using the field units, what is the major reason?

Haven't Had Time

If you selected Other in the previous comments, please describe.

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**Dave Rauzi**

**Friday, April 20, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Device Isn't Workin

If you selected Other in the previous comments, please describe.

The field unit is very hard to draw on however the biggest problems are the time it takes to check accounts in and out of the field units and accounts are missed checking them back in. We would check out 100 accounts and only 95 would be checked back in, There was no way of knowing if everything was checked in and that the information was correctly downloaded

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**Debbi Surratt**

**Friday, April 13, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Quarterly

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

I am not comfortable yet with my field staff being able to make changes without me seeing how they are doing with the RW product. My office procedure and practices have always allowed for different sets of eyes to check what was done in the field to ensure accuracy. We hope to use the tablet in the future, however, the little bit that I did use it over the past year I am extremely disappointed in the speed at which it functions. VERY FRUSTRATING!

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**Debbie Larson**

**Sunday, April 15, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Weekly

If you are not using the field units, what is the major reason?

If you selected Other in the previous comments, please describe.

Vean uses the field unit for multiple things other than RW - using it with RW is not real compatible and more often than not trying to get the data back into RW didn't work so she lost what she did. Afton office has not even attempted to use due to time constraints and knowing the issues Vean had. Sketching is still an issue as far as I remember we were supposed to get an APEX upgrade to the field units to resolve this but to date am not aware that happened.

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**Dee Griffis**

**Tuesday, May 22, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

The previous assessor never did use it and I would like the training along with my new staff so we can use it on a daily basis. Dee

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**Dixie Huxtable**

**Friday, April 13, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

We haven't had time to train new people (not sure any of us really know how to use it). the couple of times we have tried have were not successful! Hope to use it this spring and summer for field checking, but more training would be very helpful!

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**Dorothy Elsom**

**Wednesday, May 23, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Weekly

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

The screen was hard to read outside.

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**Doug Brandt**

**Tuesday, May 29, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Haven't Had Time

If you selected Other in the previous comments, please describe.

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**Eileen Oakley**

**Thursday, May 31, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Device Isn't Workin

If you selected Other in the previous comments, please describe.

The device has not been working properly. We have spent considerable time in the last month trying to make the pen pads function properly. They told us with the new version we would get all of the drop downs and we are not getting them yet. Our IT person keeps trying to get them to work. She is waiting for people to return her calls.

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**Elaine Griffith**

**Wednesday, April 11, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Weekly

If you are not using the field units, what is the major reason?

If you selected Other in the previous comments, please describe.

At the present time we are using the field unit as an extra computer. We hope to experiment with it this summer as a field unit but have not had time to actually learn how to use it as such.

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**Gina Anderson**

**Wednesday, May 23, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

ALL THE ABOVE

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**Grant Showacre**

**Thursday, May 10, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Haven't Had Time

If you selected Other in the previous comments, please describe.

We are in the process of getting started. Clete Lockhorn who retired january refused to use them and would not let the others take time to learn. We plan on getting started with them after appeals when the time pressures relax. Training for them would be a good thing.

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**Janet Montgomery**

**Thursday, May 24, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

We do not feel confident of the data which is in the Realware system. We presently are taking our file folders to the field for verification. After a complete four year cycle we plan to make use of the Pen Tablets. Also right now it is too cumbersome to try to sketch in the field.

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**Kathy Treanor**

**Wednesday, April 18, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Weekly

If you are not using the field units, what is the major reason?

If you selected Other in the previous comments, please describe.

We are using them to record field changes we make, they don't work well for sketching so aren't doing that in the field. My field crew likes them ok, the only complaint is that they are sometimes very difficult to read in certain light conditions.

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**Lori Perkins**

**Friday, April 27, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Daily

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

Our office uses the tablet daily. It is great to have the information in the field with you. Ours works great. It makes field work faster. You dont need to do your work twice because you do it once in the field and download back realware.

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**Paul Fall**

**Tuesday, April 17, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Device Isn't Workin

If you selected Other in the previous comments, please describe.

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**Shelley Deromedi**

**Friday, April 13, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

We have tried to use it in the field, but there is a problem with glare on the screen in the sunlight. We find the stylus and penpad touchy and time consuming. We haven't used it as an extra PC in the office - yet.

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**Sheryl Snider**

**Monday, May 21, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Weekly

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

All the above

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**Susan Dewitt**

**Wednesday, April 11, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Device Isn't Workin

If you selected Other in the previous comments, please describe.

The device has never worked properly.

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**Tina Conklin**

**Friday, April 13, 2007**

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

No

How often does this hardware get used?

Never

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

Glare on the screen, Apex isn't user friendly. Until Apex works properly, we probably won't be using it. When/if we do start using it, we will need training.

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Troy Clements

Friday, April 13, 2007

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Do you presently use the Pen Tablets that were purchased by the Department of Revenue?

Yes

How often does this hardware get used?

Monthly

If you are not using the field units, what is the major reason?

Other

If you selected Other in the previous comments, please describe.

We currently use them as extra computers. We will use them this summer during the annual review process. Our field person did try to use it in the field but it wasn't very user friendly.

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